



Official Return to Work Guidelines for Foodservice Establishments

Last Updated on 5/3/20

For questions or to receive the latest version, please contact [Angelo I. Amador](mailto:aamador@restaurant.org), Executive Director of the Restaurant Law Center, at 202-492-5037 or via e-mail at aamador@restaurant.org. Special thanks to Michael J. Lotito and Walt Mullon from **Little’s Workplace Policy Institute** for their assistance in drafting this document.

Federal Guidelines

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| Jurisdiction | United States |
| Official Guidelines | Opening Up America Again Guidelines |

State Guidelines

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| State | Alabama |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Safer-at-home order expiration date: 5/15/20 • Reopening Alabama Guidance |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery until 5/15/20 |
| Employee PPE | <ul style="list-style-type: none"> • Employees may wear masks at their discretion |
| Employee Health Checks | <ul style="list-style-type: none"> • Plan calls for monitoring the health of employees and sending home any employee who displays symptoms • All employees are required to report any fever or illness to supervisor |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Hand washing required; no provisions regarding frequency or breaks • High customer contact areas (e.g. door entrances) will be cleaned every two hours • Drink refills shall be in clean/unused glass/cups. |



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| | <ul style="list-style-type: none"> Menus, if laminated, should be cleaned after each usage or paper menus shall be designed for single use and disposed of |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Tables must be distanced 6 feet apart with no more than 6 guests per table. Tables/booths may alternatively be separated by a physical barrier Staff will limit the number of customers in the restaurant to those that can be adequately distanced 6 feet apart Any indoor or outdoor waiting area must be marked so that social distancing standards are met. One member of a party may be allowed in waiting area while other members of their party wait in their car. |
| Changes to Payment Systems | <ul style="list-style-type: none"> Not specified |
| Other Operational Guidelines | <ul style="list-style-type: none"> Businesses open to the public should post a sign at the entrance stating that individuals who have a fever, cough or any sign of sickness should not enter, and should also post a description of their sanitation and social distancing measures Condiments are not to be left on tables; provided by request and sanitized after usage or disposable packets should be used Employees are encouraged to take ServSafe Food Handler class to learn more about food safety as it relates to COVID-19 |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Alaska |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/21/20 Restaurant Reopening Guidance (Effective 4/24/20) |
| Dine-In | <ul style="list-style-type: none"> Permitted, with restrictions; delivery and curbside takeout encouraged |
| Employee PPE | <ul style="list-style-type: none"> Fabric face coverings must be worn by all employees |
| Employee Health Checks | <ul style="list-style-type: none"> Conduct pre-shift screening, maintain staff screening log No employee displaying symptoms of COVID-19 will provide services to customers – symptomatic or ill employees may not report to work No person may work within 72 hours of exhibiting a fever Employer must establish a plan for employees getting ill and a return-to- work plan following CDC guidance, which can be found here |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Employer must provide hand-washing or sanitizer at customer entrance and in communal spaces Frequent hand washing by employees, and an adequate supply of soap, disinfectant, hand sanitizer, and paper towels available Employer must provide for hourly touch-point sanitization (e.g. workstations, equipment, screens, doorknobs, restrooms) throughout work site Fully sanitize tables and chairs after each party Sanitize or provide disposable menus or menu board Provide sanitizer on each table or at customer entrance |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Indoors: <ul style="list-style-type: none"> Groups limited to household members only Limit maximum indoor capacity to 25%; business must determine, post, and enforce |

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| | <ul style="list-style-type: none"> ○ Tables seating non-household members must be a minimum of ten feet apart ● Outdoors: <ul style="list-style-type: none"> ○ Groups limited to household members only ○ No more than 20 tables ○ Tables seating non-household members must be a minimum of ten feet apart |
| Changes to Payment Systems | <ul style="list-style-type: none"> ● Cashless and receipt-less transactions are encouraged |
| Other Operational Guidelines | <ul style="list-style-type: none"> ● Entryway signage stating that any customer who has symptoms of COVID-19 must not enter the premises ● Reservations only. Walk-in prohibited ● Groups limited to household members only ● Establish a COVID-19 Mitigation Plan addressing the practices and protocols to protect staff and the public ● Hard copy of written safety, sanitization, and physical distancing protocols (specific to COVID-19) on the business premises ● Disposableware should be used when available ● Condiments by request in single-use disposable packets or reusable condiments by request that are sanitized between parties |
| Local Exceptions | <ul style="list-style-type: none"> ● N/A |
| State | Arizona |
| Official Orders and Guidance | <ul style="list-style-type: none"> ● Stay at home expiration date: 4/30/20 ● Returning Stronger Order; expiration date: 5/15/20 <ul style="list-style-type: none"> ○ GOAL: resume dine-in operations in May, with guidance being developed in coordination with public health officials and industry leaders to be provided in the days ahead |
| Dine-In | <ul style="list-style-type: none"> ● Restaurants limited to takeout and delivery ● Restaurant restrictions expected to ease as early as 5/12/20, no official guidance yet |
| Employee PPE | <ul style="list-style-type: none"> ● N/A |
| Employee Health Checks | <ul style="list-style-type: none"> ● N/A |
| Customer Health Checks | <ul style="list-style-type: none"> ● N/A |
| Sanitation | <ul style="list-style-type: none"> ● N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> ● N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> ● N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> ● N/A |

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| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Arkansas |
| Official Orders and Guidance | <ul style="list-style-type: none"> Restaurant restrictions ease starting 4/29/20 Restaurant Reopening guidance – Phase 1 |
| Dine-In | <ul style="list-style-type: none"> Permitted, with restrictions (effective 5/11/20) |
| Employee PPE | <ul style="list-style-type: none"> All staff who come in contact with patrons must wear a face mask that completely covers their nose and mouth <ul style="list-style-type: none"> Staff in the back are encouraged to wear a face mask All staff are required to wear gloves <ul style="list-style-type: none"> Gloves shall be changed out between each customer, customer group, or task |
| Employee Health Checks | <ul style="list-style-type: none"> All staff shall be screened daily before entering the facility Any employee with a cough, sore throat, fever, or shortness of breath shall be immediately excluded from the facility Facilities with any employee testing positive shall be reported to the Arkansas Department of Health immediately |
| Customer Health Checks | <ul style="list-style-type: none"> Patrons must wear a face covering upon entrance and while in the restaurant until the food or drink is served Service may be declined to patrons not wearing masks |
| Sanitation | <ul style="list-style-type: none"> Following each meal service, the tables, chairs, menus and any other frequently contacted surfaces including, but not limited to, condiment containers, napkin holders and salt/pepper shakers shall be cleaned and disinfected prior to seating the next customer <ul style="list-style-type: none"> Products with an EPA-approved emerging viral pathogen claims are expected to be effective against COVID-19. Follow the manufacturer’s instructions for these products. For a list of EPA-approved emerging pathogen sanitizers: https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2. (Non-food contact surfaces may be sanitized with 1/2 cup of regular, unscented bleach per gallon of water followed by a 5-minute contact time.) Food contact surfaces shall be sanitized in accordance with §4-501.114 of the Rules Pertaining to Retail Food Establishments Single-Use items including, but not limited to, disposable silverware, condiment packets, and straws shall be removed from public access and provided only upon request Restrooms and other high-touch areas shall be disinfected frequently based on customer volume |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Seating shall be limited up to 33% of total seating capacity. This includes indoor and outdoor dining areas Seating shall be adjusted to maintain 10-foot physical distancing between tables so occupied seats are six feet from seats at adjacent tables Groups shall be limited, not to exceed 10 people |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> Reservations should be encouraged when practical <ul style="list-style-type: none"> If reservations are not made, physical distancing must be maintained when customers are waiting to be seated Signage must be placed at the front of restaurants to alert patrons not to enter the facility if they are sick or have symptoms such as cough, sore throat, fever, or shortness of breath Encourage customers to pre-order meals to reduce time spent in the facility <ul style="list-style-type: none"> This includes for takeout services. |

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| | <ul style="list-style-type: none"> • Restaurants are encouraged to have a senior hour to provide exclusive access to these high-risk individuals • Self-service operations, including, but not limited to, salad bars, buffets, and condiment bars shall remain closed for patron access • Bars and entertainment operations (such as live music, in-seat gaming devices, or arcades) within restaurants are prohibited <ul style="list-style-type: none"> ○ Normal service of alcohol within the restaurant seating area is allowed; this does not restrict the preparation of alcoholic beverages in the bar area |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | California |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order in effect until rescinded |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Hand washing breaks required by current order |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Colorado |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 4/26/20 • Safer-at-home order to start in May (no firm timeline or guidance for restaurants) |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • Provide appropriate protective gear like gloves, masks, and face coverings and encourage appropriate use (Additional Guidance) |
| Employee Health Checks | <ul style="list-style-type: none"> • Implement symptom monitoring protocols (including workplace temperature monitoring and symptom screening questions) where possible (Additional Guidance) • Require employees showing any symptoms or signs of sickness, or who has been in contact with known positive cases to stay home |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |

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| Sanitation | <ul style="list-style-type: none"> Frequently sanitize all high-touch areas (Additional Guidance) Eliminate or regularly sanitize any items in common spaces (i.e., break rooms) that are shared between individuals (i.e., condiments, coffee makers, vending machines) (Additional Guidance) Provide hand washing facilities/stations and hand sanitizer Encourage breaks to wash hands or use hand sanitizer |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Maintain 6-foot distancing when possible, and discourage shared spaces |
| Changes to Payment Systems | <ul style="list-style-type: none"> Use contactless payment solutions whenever possible |
| Other Operational Guidelines | <ul style="list-style-type: none"> Deputize workplace coordinator(s) charged with addressing COVID-19 issues Post signage for employees and customers on good hygiene |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Connecticut |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/20/20 Initial framework announcement |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Delaware |

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| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/15/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| Jurisdiction | District of Columbia |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/15/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |

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| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Florida |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/30/20 Phase 1: Safe. Smart. Step-by-Step. Plan for Florida's Recovery, effective 5/4/20 Florida Restaurant and Lodging Association suggested guidance |
| Dine-In | <ul style="list-style-type: none"> Permitted, with restrictions |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Limit indoor occupancy to no more than 25% of building occupancy Maintain a minimum of 6 feet between tables (whether indoors or outdoors), only seating parties of 10 or fewer people |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> Keep bar counters closed to seating |
| Local Exceptions | <ul style="list-style-type: none"> Miami-Dade, Broward, and Palm Beach counties limited to takeout and delivery |
| State | Georgia |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order (for vulnerable populations as explained in order) expiration date: 5/13/20 Reviving a Healthy Georgia order (effective 4/27/20) |
| Dine-In | <ul style="list-style-type: none"> Permitted with restrictions; takeout and delivery methods encouraged |
| Employee PPE | <ul style="list-style-type: none"> Require all employees to wear face coverings at all times; such coverings shall be cleaned or replaced daily |
| Employee Health Checks | <ul style="list-style-type: none"> Screen and evaluate all workers who exhibit signs of illness, such as a fever over 100.4 degrees Fahrenheit, cough, or shortness of breath Require workers who exhibit signs of illness to not report to work or to seek medical attention. Per existing U.S. Food and Drug Administration Food Code requirements, employees who are sick should remain home. If an employee becomes ill or presents signs of illness at work, the operator should identify the employee's condition during a pre-work screening and send the employee home. Restaurants shall create, maintain, and follow established policies regarding when employees who have become ill are permitted to return to work. An employee with known or suspected COVID-19 must follow Centers for Disease Control and Prevention guidelines to self-isolate for at least seven (7) days after symptom onset and end isolation only after symptoms have |

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| | improved and the employee has been fever-free and/or symptom-free for three (3) consecutive days without medication before returning to work |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Thoroughly detail, clean, and sanitize the entire facility prior to resuming dine-in services and continue to do so regularly, focusing on high contact areas shared by patrons and employees • Train all employees on the importance and expectation of increased frequency of handwashing, the use of hand sanitizers with at least 60% alcohol, and provide clear instruction to avoid touching hands to face • Between diners, clean and sanitize: table condiments, digital ordering devices, check presenters, self-service areas, tabletops and commonly touched areas, and discarding single-use items • Use rolled silverware and eliminate table presets • Remove items from self-service drink, condiment, utensil, and tableware stations and have workers provide such items to patrons directly wherever practicable • The use of disposable paper menus is strongly encouraged, which should be discarded after each patron use. Otherwise, businesses subject to this Section shall clean and sanitize reusable menus between each use by a patron. Non-touch menus are also acceptable for use • Clean and sanitize restrooms regularly, check restrooms based on the frequency of use, and ensure adequate supply of soap and paper towels at all times • Implement procedures to increase cleaning and sanitizing frequency of surfaces in the back-of-house. Avoid all food contact surfaces when using disinfectants • Check restrooms regularly and clean and sanitize based on frequency of use • Provide hand sanitizer for use by patrons, including contactless hand sanitizing stations when available |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Update seating arrangements to ensure at least 6 feet between tables with no more than 6 guests per table; physical barriers should be utilized for both seating when available • Limit party size at tables to no more than six • Enforce Social Distancing of non-cohabitating persons while present on such entity's leased or owned property • Increase physical space between workers and patrons • Limit contact between wait staff and patrons • Do not allow patrons to congregate in waiting areas or bar areas. Design a process to ensure patron separation while waiting to be seated that can include floor markings, outdoor distancing, or waiting in cars • Where practical, consider a reservations-only business model or call-ahead seating • Remind third-party delivery drivers and any suppliers of your internal distancing requirements • Where practicable, physical barriers such as partitions or Plexiglas at registers should be used • Use technological solutions where possible to reduce person-to-person interaction: mobile ordering, mobile access to menus to plan in advance, text on arrival for seating, and contactless payment options • If possible, use an exit from the facility separate from the entrance • Mark ingress/egress to and from restrooms to establish paths that mitigate proximity for patrons and staff |

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| | <ul style="list-style-type: none"> • Where practicable, take-out and curbside pick-up services should be prioritized over dine-in services • All restaurant or dining room playgrounds shall be closed |
| Changes to Payment Systems | <ul style="list-style-type: none"> • Contactless payment options to be used when possible |
| Other Operational Guidelines | <ul style="list-style-type: none"> • Discontinue use of salad bars and buffets • Implement teleworking for all possible workers • Implement staggered shifts for all possible workers • Hold all meetings and conferences virtually, whenever possible • Discourage workers from using other workers' phones, desks, offices, or other work tools and equipment; • Where possible, stagger workstations to avoid employees standing adjacent to one another or next to each other. Where six (6) feet of separation is not possible, consider spacing options that include other mitigation efforts with increased frequency of cleaning and sanitizing surfaces • Establish limit numbers to reduce contact in employee breakrooms • Prohibit handshaking and other unnecessary person-to-person contact in the workplace • Discard all food items that are out of date • If providing a "grab and go" service, stock coolers to no more than minimum levels • Ensure the Food Safety Manager certification of the person in charge is up-to-date and provide food handler training to refresh employees • |
| Local Exceptions | <ul style="list-style-type: none"> • Statewide order preempts any local orders |
| State | Hawaii |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/31/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |

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| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Idaho |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/30/20 Reopening guidance |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery; restrictions set to ease on May 16 (tentative date) |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Illinois |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/30/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |

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| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Indiana |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/1/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> Consider encouraging employees to do a self-assessment each day in order to check if they have any COVID-19 type symptoms (fever, cough or shortness of breath) Actively encourage sick employees to stay home until they are free of fever (without the use of medication) for at least 72 hours (three full days) AND symptoms have improved for at least 72 hours AND at least seven days have passed since symptoms first began Do not require a healthcare provider's note to validate the illness or return to work of employees who are sick with acute respiratory illness; healthcare provider offices and medical facilities may be extremely busy and not able to provide such documentation in a timely way |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Frequently perform enhanced environmental cleaning of commonly touched surfaces, such as workstations, countertops, railings, door handles, and doorknobs. Use the cleaning agents that are usually used in these areas and follow the directions on the label. Provide disposable wipes so commonly used surfaces can be wiped down by employees before each use |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |

| State | Iowa |
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| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 4/30/20 • Reopening guidance • Iowa Restaurant Reopening Criteria/Operation Restrictions during COVID-19 • COVID-19: Frequently-Asked Questions for May 1, 2020, Restaurant Reopening |
| Dine-In | <ul style="list-style-type: none"> • Permitted (with restrictions) in most counties starting May 1 • Restaurants limited to takeout and delivery in the following counties through May 15: Allamakee, Benton, Black Hawk, Bremer, Dallas, Des Moines, Dubuque, Fayette, Henry, Iowa, Jasper, Johnson, Linn, Louisa, Marshall, Muscatine, Polk, Poweshiek, Scott, Tama, Washington, and Woodbury |
| Employee PPE | <ul style="list-style-type: none"> • It is recommended that employees with direct customer contact be required to wear cloth or other mask that is laundered or replaced daily |
| Employee Health Checks | <ul style="list-style-type: none"> • Screen all employees each shift before entering the facility for symptoms (i.e., fever of 100°For higher, cough, shortness of breath, runny or stuffy nose, sore throat, muscle aches, fatigue, diarrhea, or vomiting). <ul style="list-style-type: none"> ○ Immediately exclude anyone with symptoms from entering |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Disinfect tables and chairs after each customer use • Clean and sanitize table condiments, reusable menus, digital ordering devices, check presenters, pens, napkin dispensers, salt and pepper shakers, and other commonly-touched items between each customer use • Use prewrapped silverware and eliminate table presets including table tents, menus, salt and pepper shakers, napkin dispensers, and condiments • Eliminate refilling customer beverages from common containers (i.e., pitchers) • Discard single-use or paper articles, such as paper menus, after each use • Create and implement an enhanced cleaning/sanitizing schedule for all food contact surfaces, and cleaning/disinfecting of non-food contact surfaces • Disinfect commonly-touched surfaces throughout entire facility (both front and back-of-house) such as door handles, credit card machines, bathrooms, etc., at least once every hour • Frequently monitor employee handwashing and ensure no bare hand contact with ready-to-eat foods |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Limit the number of customers present at indoor or outdoor spaces to 50% of its normal operating capacity to ensure adequate spacing of groups • Party size limited to no more than six people • Ensure at least six feet of physical distance between each group or individual dining alone • Designate with signage, tape, or by other means appropriate social distancing spacing for employees and customers. Facilitate and designate social distancing for those waiting to enter your establishment |

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| | <ul style="list-style-type: none"> If possible, provide distinct walking lanes to minimize close contact as customers are being seated to conform to social distancing practices. For example, in a table/booth layout, central tables can be removed, and markings can be installed designating the path for seating. |
| Changes to Payment Systems | <ul style="list-style-type: none"> Use technological solutions where possible to reduce person-to-person interaction (contactless payment options) |
| Other Operational Guidelines | <ul style="list-style-type: none"> No self-service of food or beverages, including buffets or salad bars Notify customers by signage to report concerns of social distancing infractions to the restaurant manager Use technological solutions where possible to reduce person-to-person interaction (e.g. mobile ordering, mobile access to menus to plan in advance, text on arrival for seating, contactless payment options) Enhance employee safety training, emphasizing employee health, handwashing, and personal hygiene practices |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Kansas |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/3/20 A plan to reopen Kansas, effective 5/4/20 Kansas guidance recommends following National Restaurant Association plan |
| Dine-In | <ul style="list-style-type: none"> Permitted, with restrictions |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> Potentially Sick Employees: Any employees exhibiting symptoms should be required to stay at home and asked to call their health care provider |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Fundamental cleaning and public health practices must be followed. Businesses should follow industry-specific guidelines as provided on covid.ks.gov. <ul style="list-style-type: none"> Any additional best practices guidance from each business sector is strongly encouraged |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> On-site Operations: Avoid large gatherings of employees of 10 or more where social distancing protocols cannot be maintained except for infrequent or incidental moments of closer proximity and phase in employees on-site as possible while maintaining 6 feet of distance between employee workstations Maintain at least 6 feet of distance between consumers (individuals or groups) <ul style="list-style-type: none"> Restaurants or dining establishments may meet this requirement by using physical barriers sufficient to prevent virus spread between seated customers or groups of seated customers Restaurants must avoid any instances in which groups of more than 10 individuals are in one location and are unable to consistently maintain 6 feet of distance with only infrequent or incidental moments of closer proximity <ul style="list-style-type: none"> This does not limit the total occupancy of a business, but requires that businesses limit areas and instances in which consistent physical distancing cannot be maintained, such as tables, entrances, lobbies, break rooms, check-out areas, etc. |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |

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| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> State guidance recommends following county restrictions |
| State | Kentucky |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order (encouraged, but not enforced) in effect until rescinded 10 Rules to Reopening as Businesses Plan to Restart |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery Restaurants not included in first phase of reopening plan |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Louisiana |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/15/20 Guidance: Can this business open? |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> Employees interacting with the public must wear face masks |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |

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| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Restaurants allowed to open outside seating areas for patrons to eat carry-out meals only, no tableside service |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Maine |
| Official Orders and Guidance | <ul style="list-style-type: none"> Safer-at-home order expiration date: 5/31/20 Restarting Maine's Economy; Restaurants in Stage 2 (tentatively. 6/1/20) |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Maryland |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order in effect until state of emergency is lifted Maryland Roadmap to Recovery (restaurant restrictions start to ease in Phase 2; no timeline) |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> Yes. Required by current order for food establishment employees |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |

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| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Massachusetts |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/18/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Michigan |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/15/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |

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| Employee PPE | <ul style="list-style-type: none"> Yes. All businesses and operations whose workers perform in-person work must, at a minimum, provide non-medical grade face coverings to their workers. |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Hand washing required; no provisions regarding frequency or breaks. |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Minnesota |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/3/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |

| State | Mississippi |
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| Official Orders and Guidance | <ul style="list-style-type: none"> • “Safer” at home order expiration date: 5/11/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Hand washing required; no provisions regarding frequency or breaks |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Missouri |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/3/20 • Show Me State Recovery Plan • Missouri Department of Health Guidance |
| Dine-In | <ul style="list-style-type: none"> • Permitted, with restrictions • Takeout and delivery encouraged |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Tables must be spaced at least six feet apart • No more than 10 people in a party |

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| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Montana |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/27/20 Guidance for phased reopening of Montana (Phase 1 effective 5/4/20) |
| Dine-In | <ul style="list-style-type: none"> Permitted, with restrictions |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> Employers should: <ul style="list-style-type: none"> Develop and implement appropriate policies, in accordance with federal, state, and local regulations and guidance, and informed by industry best practices, regarding: <ul style="list-style-type: none"> Social distancing and protective equipment Temperature checks and/or symptom screening Testing, isolating, and contact tracing, in collaboration with public health authorities Monitor workforce for indicative symptoms. Do not allow people with symptoms of COVID-19 to work Collaborate with public health officials when implementing policies and procedures for workforce contact tracing following an employee's COVID-19 positive test result |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> A specific cleaning plan must be implemented, and employees must be trained in proper sanitation practices; materials will be available on the Montana Department of Public Health and Human Services (DPHHS) food and consumer services website All surfaces occupied must be cleaned between customers, including tables, chairs, booths, and highchairs Table items including, condiments, menus, napkins, and décor, should be removed from the table unless they can be adequately cleaned between customers Menus must be cleaned between customers |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Capacity must be limited to 50% of normal operating capacity to allow for adequate group spacing Tables must be limited to six people per table Establishments must provide for 6 feet of physical distancing between groups and or tables by: <ul style="list-style-type: none"> Increasing table spacing, removing tables, or marking tables as closed; Providing for a physical barrier between tables; or Back-to-back booth seating provides adequate separation |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |

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| Other Operational Guidelines | <ul style="list-style-type: none"> • In-house dining for quick service restaurants should remain closed, if all guidelines can't be met, including the cleaning of every table between customers • Sitting or standing at bars or counters is not allowed • In bars, drinks and food must be served to customers at a table • Self-service buffets must be closed • Drink refills are not allowed • Self-service cups, straws and lids should be behind a counter and handed to customers • Self-service condiments should be eliminated |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Nebraska |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Prohibits gatherings of 10 or more people: 4/30/2020 • Restaurant Reopening Guidelines |
| Dine-In | <ul style="list-style-type: none"> • Permitted in specific counties, with restrictions, effective 5/4/20 (County list) |
| Employee PPE | <ul style="list-style-type: none"> • All employees should wear face coverings (cloth mask) that are washable and must be laundered or replaced daily <ul style="list-style-type: none"> ○ Employees must wash hands before and after putting on the face mask and after every time they touch it |
| Employee Health Checks | <ul style="list-style-type: none"> • Complete employee pre-screening (e.g., take temperature and assess for any symptoms consistent with COVID-19) prior to starting work <ul style="list-style-type: none"> ○ Consider using stickers after fever check and a confidential symptoms log • Communicate daily with staff that they must immediately inform a manager if they feel sick or experience any symptoms, including, but not limited to: onset of fever, cough, or shortness of breath • Employees who are well but who have a sick family member at home with COVID-19 (either lab-confirmed or clinical diagnosis) should notify their supervisor prior to the start of their work shift. The employer should consult with their local health department to assess whether there was an exposure to the family member at home (example: if the individual takes care of the sick family member) or if there is no exposure (example: individual resides in a separate room and bathroom) before determining if it is appropriate to come into work or needs to self-quarantine |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Disinfect tables and chairs after each customer use using an EPA-registered disinfectant • Disinfect all high touch surfaces at least once every four (4) hours • Create and implement an enhanced cleaning/sanitizing schedule for all food contact surfaces, and cleaning/disinfecting of non-food contact surfaces using an EPA-registered disinfectant. Increase disinfection frequency of commonly touched surfaces throughout entire facility (both front and back-of-house) such as door handles, credit card machines, bathrooms, etc. <ul style="list-style-type: none"> ○ Although the food code does not emphasize front-of-house sanitation, COVID-19 requires enhanced cleaning/disinfection of any frequently touched but non-food contact surface, in addition to enhanced sanitization of food contact surfaces • Have hand sanitizer and sanitizing products readily available for employees and customers |

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| | <ul style="list-style-type: none"> ○ If possible, have an automated, touchless hand sanitizing station to avoid frequent touching of hand sanitizer device. Have employees use hand sanitizer between customers ● Implement digital menu boards or tablets with anti-microbial screens in lieu of paper menus. If digital options are not available, switch to single use menus ● Consider cleaning and disinfection of the POS terminal between transactions or when a different employee uses it |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> ● Limit of 50% of maximum occupancy rating at a time ● Each dining party must maintain a minimum of six (6) feet of separation from each dining party ● Maximum of six individuals in each dining party (groups larger than six will need to split into multiple tables) ● Each dining party must be seated at individual tables. Bar and counter seating are not permitted ● Whenever possible, practice social distancing between staff. Redesign workflow, designate tasks and workstations to specific employees or contact pods to minimize comingling and maximize social distancing ● Designate with signage, tape, or by other means appropriate social distancing spacing for employees and customers. Facilitate and designate social distancing for those waiting to enter your establishment ● If possible, provide distinct walking lanes to minimize close contact as customers are being seated to conform with social distancing practices. <ul style="list-style-type: none"> ○ For example, in a table/booth layout, central tables can be removed, and markings can be installed designating the path for seating ● If possible, implement partition walls to separate high traffic walking areas from tables and customers |
| Changes to Payment Systems | <ul style="list-style-type: none"> ● Implement touchless payment or pay-at-table options if possible ● For restaurants without touchless payment, consider disinfection of the credit card upon return to the customer |
| Other Operational Guidelines | <ul style="list-style-type: none"> ● Self-serve buffets and salad bars are prohibited. ● Restaurant staff must serve food directly to customers or implement buffet orders from the customer table; no customer self-service ● Patrons may only consume alcohol on premise if also consuming a meal ● Whenever possible, restaurant staff should not perform multiple roles (Example – servers should not also take money) <ul style="list-style-type: none"> ○ Ensure proper training for food employees with new or altered duties and that they apply the training according to established procedures ● Pool tables, dart boards, shuffle board, arcades and other gaming areas in a restaurant must be kept closed |
| Local Exceptions | <ul style="list-style-type: none"> ● N/A |
| State | Nevada |
| Official Orders and Guidance | <ul style="list-style-type: none"> ● Stay at home order expiration date: 4/30/20 ● Reopening framework announcement ● Nevada United Roadmap to Recovery |
| Dine-In | <ul style="list-style-type: none"> ● Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> ● N/A |

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| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | New Hampshire |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/4/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | New Jersey |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/7/20 |

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| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | New Mexico |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/15/20 "Preparation Phase" Announcement |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |

| State | New York |
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| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/15/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • Employees who are present in the workplace shall be provided and shall wear face coverings when in direct contact with customers or members of the public <ul style="list-style-type: none"> ○ Businesses must provide, at their expense, such face coverings for their employees |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | North Carolina |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/8/20 • Reopening plan; restaurant restrictions begin to ease in Phase 2 (no firm timeline yet) |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |

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| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | North Dakota |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/30/20 ND Smart Restart Protocols Restaurant Guidance |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> Encourage use of cloth face coverings to employees and contracted workers whose duties require close contact (within six feet for ten minutes or more) with other employees and/or the public |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Provide hand sanitizer, soap and water or effective disinfectant at or near the entrance of the facility and in other appropriate areas for use by the public and employees, and in locations where there is high frequency employee interaction with members of the public (e.g. cashiers) Restrooms normally open to the public shall remain open to the public Regularly disinfect other high-touch surfaces according to industry standard operating procedures in conjunction with Personal Protective Equipment (PPE) use for staff |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Capacity will be limited to 50% of normal operating capacity Allow for 6 feet of spacing between groups: increase table spacing by removing tables, marking tables closed or provide a physical barrier between tables <ul style="list-style-type: none"> Back to back booth seating is allowed Waiting areas (indoor or outdoor) must be marked so physical distancing standards are met <ul style="list-style-type: none"> Restaurants can determine policy for wait areas Tables must be limited to 10 people per table Mark six-foot increments where lines form |
| Changes to Payment Systems | <ul style="list-style-type: none"> Provide for contactless payment systems or, if not feasible, provide for disinfecting all payment portals, pens and styluses after each use |
| Other Operational Guidelines | <ul style="list-style-type: none"> Post signage (state provided) at all entrances of the facility informing all employees and customers that they should: <ul style="list-style-type: none"> avoid entering the facility if they have a cough or fever maintain a minimum six-foot distance from one another |

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| | <ul style="list-style-type: none"> ○ sneeze and cough into one's elbow ○ not shake hands or engage in any unnecessary physical contact • Develop policies and procedures for prompt identification and isolation of sick staff and customers • Encourage customers to download the Care19 App to increase success levels with contact tracing • Hand-held entertainment or reservation notification devices are not allowed • Dance floors are closed |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Ohio |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/1/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Oklahoma |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order (for those 65 and older or with a serious medical condition) expiration date: 5/16/20 • Open up and Recover Safety Plan; restaurants ease restrictions starting May 1 • Restaurant guidance |
| Dine-In | <ul style="list-style-type: none"> • Permitted, with restrictions • Restaurants are encouraged to use takeout and delivery options |
| Employee PPE | <ul style="list-style-type: none"> • Recommend wearing masks for staff interacting with customers and for kitchen staff if unable to maintain physical distancing due to the workspace constraints (removed at Phase 3) |

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| Employee Health Checks | <ul style="list-style-type: none"> • Recommend screening of employees and vendors for symptoms (cough, fever, shortness of breath, and close contact with someone who has tested positive for COVID-19) <ul style="list-style-type: none"> ○ If unable to take temperatures on-site at start of shift, verbal temperature acknowledgment screening can be taken if employee self-monitors temperatures at home • Workers that are possibly sick with COVID-19 symptoms (Fever over 100.4F) are required to stay home or be sent home immediately • Workers who have COVID-19 symptoms should not return to work until they are symptom free for 72 hours without taking any fever reducing medication |
| Customer Health Checks | <ul style="list-style-type: none"> • Inform customers to refrain from visiting the establishment if they feel sick, have been exposed to someone with COVID-19, or are exhibiting symptoms |
| Sanitation | <ul style="list-style-type: none"> • Limit or remove use of reused customer items (i.e. menus, condiment containers on tables, etc.) • Disposable menus or single use items preferred <ul style="list-style-type: none"> ○ Sanitize reusable items such as menus and condiment bottles after each table change (removed at Phase 3) • Increased cleaning of frequently touched surfaces (tables, restrooms, doors, menus, armrests, chair seats and backs, phones, etc.) in accordance with the CDC recommendations <ul style="list-style-type: none"> ○ Recommend sanitizing each dining area between guests • Make hand sanitizer bottles or stations available to customers • Employees need to increase washing of hands with soap and water for at least 20 seconds <ul style="list-style-type: none"> ○ Even with hand washing, recommend using barriers such as tongs, gloves, tissues, or other utensil to prevent direct hand contact with ready-to-eat foods • Employees need to be reminded to cover coughs and sneezes and use a disposable tissue when possible then follow immediately with washing hands for at least 20 seconds |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Proper distancing for customers (i.e. every other table occupied, 6 ft. spacing markings on floor at registers) <ul style="list-style-type: none"> ○ Recommend removing chairs from tables or blocking entrances to booths to ensure physical distancing requirements are met (removed at Phase 3) • Outdoor dining areas such as patios may resume regular capacity as long as the 6 ft. physical distancing can be maintained • In waiting areas, a 6-foot distance must be maintained between parties, whether indoor or outdoor (removed at Phase 3) |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • Encourage reservations and call ahead orders to reduce time in facility • During Phases 1-2, if the food service operational plan includes buffet or customer self-service dining options, provide designated staff and physical distancing (i.e. 6 ft. spacing markings on floor in these areas) • Limit use of high-risk staff (age 65+ or immunocompromised) <ul style="list-style-type: none"> ○ If assigned to work, have them perform duties with limited contact to others (removed at Phase 3) • Ensure that sick leave policies are flexible and consistent with public health guidance and that employees are aware of these policies |

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| | <ul style="list-style-type: none"> • If an employee is confirmed to have COVID-19, employers should inform fellow employees of possible exposure to COVID-19 in the workplace but maintain confidentiality as required by the Americans with Disabilities Act (ADA) • Employees exposed to a co-worker with confirmed COVID-19 should refer to CDC guidance for how to conduct a risk assessment of their potential exposure • Cross-train personnel to perform essential functions so that the workplace is able to operate even if key staff members are absent |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Oregon |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order in effect until rescinded • Essential framework for reopening Oregon |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Pennsylvania |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/8/20 • Plan for Pennsylvania • Process to Reopen Pennsylvania |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |

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| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| Territory | Puerto Rico |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/3/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Rhode Island |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/8/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |

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| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | South Carolina |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 4/27/20 |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | South Dakota |

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| Official Orders and Guidance | <ul style="list-style-type: none"> • Requires enclosed retail businesses that promote public gatherings to "consider" (1) suspending or modifying business practices as recommended by CDC guidance that involve 10 or more people to be in an enclosed space where physical separation of at least six feet is not possible and (2) continue offering or consider offering business models that do not involve public gatherings, including takeout, delivery, drive-through, curbside service, off-site services, social distancing models, or other innovative business practices that do not involve public gatherings in an enclosed space • Minnehaha and Lincoln Counties: stay at home order for people over age 65 and medically vulnerable individuals. Expires 5/11. • Back to Normal Plan |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • Where appropriate, screen employees for symptoms prior to entering the workplace • Encourage employees to stay home when sick |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Encourage good hygiene and sanitation practices, especially in high-traffic areas |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Resume operations in a manner that allows for reasonable physical distancing, good hygiene, and appropriate sanitation • Consider restricting occupancy and continue innovating in this uncertain environment |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • Local municipalities have enacted stricter reopening guidelines |
| State | Tennessee |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 4/30/20 • Restaurant reopening guidance |
| Dine-In | <ul style="list-style-type: none"> • Permitted, with restrictions |
| Employee PPE | <ul style="list-style-type: none"> • Have dedicated face coverings and dedicated gloves (i.e., only used by one person) worn by all employees, at all times <ul style="list-style-type: none"> ○ Should not be N-95 or medical variety – these should be saved for use by healthcare workers |
| Employee Health Checks | <ul style="list-style-type: none"> • Screen all employees reporting to work for COVID-19 symptoms with the following questions: <ul style="list-style-type: none"> ○ Have you been in close contact with a confirmed case of COVID-19? ○ Are you experiencing a cough, shortness of breath, or sore throat? ○ Have you had a fever in the last 48 hours? ○ Have you had new loss of taste or smell? ○ Have you had vomiting or diarrhea in the last 24 hours? • Temperature screening employees: |

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| | <ul style="list-style-type: none"> ○ Best practice: employers to take temperatures on site with a no-touch thermometer each day upon arrival at work. ○ Minimum: Temperatures can be taken before arriving. Normal temperature should not exceed 100.4 degrees Fahrenheit. ● Direct any employee who exhibits COVID-19 symptoms (i.e., answers yes to any of the screening questions or who is running a fever) to leave the premises immediately and seek medical care and/or COVID-19 testing, per CDC guidelines. ● Require all employees to report any symptoms of illness to supervisor and require notification of COVID-19 positive case in employee's household ● Provide ServSafe COVID-19 training for all food handlers as soon as possible ● Employers should maintain the confidentiality of employee health information. |
| Customer Health Checks | <ul style="list-style-type: none"> ● Screen customers for illness upon their entry into the restaurant: <ul style="list-style-type: none"> ○ Best practice: Temperature checks for every customer. Customers with temperatures above 100.4 degrees Fahrenheit should not be permitted on premise ○ Minimum: Question customers regarding COVID-19 symptoms <ul style="list-style-type: none"> ▪ Have you been in close contact with a confirmed case of COVID-19? ▪ Are you experiencing a cough, shortness of breath, or sore throat? ▪ Have you had a fever in the last 48 hours? |
| Sanitation | <ul style="list-style-type: none"> ● Implement workplace cleaning and disinfection practices, according to CDC guidelines, with regular sanitization of high-touch surfaces at least every two hours ● Place hand sanitizer stations in restaurant lobby and bathrooms, as well as at cashier stations ● Sanitize all front-of-house contact surfaces including door handles, screens, phones, pens, keyboards and other areas of hand contact every two hours, at a minimum ● Use menus that are disposable or sanitized between each use ● Use rolled silverware/napkins stored in sealed bins (gloves should be used by staff while rolling silverware in designated sanitary areas) ● Sanitize all tabletop items, including condiments, after each table turns (or use disposables) ● Sanitize chairs, especially where contact occurs, after each table turns ● Do not offer self-serve buffets, condiments on a counter for use by multiple tables, or beverage station re-use |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> ● Limit the number of customers in the restaurant to 50% of seating capacity ● Tables should be spaced at least 6 feet apart ● Limit tables to no more than 6 guests per table ● Mark any indoor or outdoor waiting area so that social distancing standards are met (options can include a text system to alert guests of available seating, an intercom system, or only one member of a party being allowed to wait in the waiting area) ● Mitigate exposure in the workplace by implementing social distancing guidelines and modify scheduling |
| Changes to Payment Systems | <ul style="list-style-type: none"> ● N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> ● Bar areas should remain closed ● Live music should not be permitted ● Allow employees to work from home as much as possible |

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| | <ul style="list-style-type: none"> • Update the Employee Illness Policy to include the symptoms of “COVID-19” or create a COVID-19 specific policy. All staff should sign the policy, and the policy should be posted for confirmation • Limit self-service options (customer samples, communal packaging, food/beverages, etc.) • Post extensive signage on health policies, including the following documents in the workplace to help educate building occupants on COVID-19 best practices: <ul style="list-style-type: none"> ○ CDC guidance to stop the spread of germs ○ CDC guidance on COVID-19 symptoms |
| Local Exceptions | <ul style="list-style-type: none"> • Davidson, Hamilton, Knox, Madison, Shelby, & Sullivan counties are permitted to develop their own reopening rules per the state order |
| State | Texas |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Order prohibiting gatherings of 10 or more people; requires "minimizing" of social gatherings and in-person contact with people who are not in the same household; expiration date: 4/30/20 • Texas Reopening Plan (Phase 1 effective 5/1/20) • Restaurant Health Protocols Checklist • Restaurant Customer Health Protocols Checklist |
| Dine-In | <ul style="list-style-type: none"> • Permitted, with restrictions |
| Employee PPE | <ul style="list-style-type: none"> • Consistent with the actions taken by many employers across the state, consider having all employees wear cloth face coverings (over the nose and mouth). If available, employees should consider wearing non-medical grade face masks |
| Employee Health Checks | <ul style="list-style-type: none"> • Screen employees before coming into the business: <ul style="list-style-type: none"> ○ Send home any employee who has any of the following new or worsening signs or symptoms of possible COVID-19: <ul style="list-style-type: none"> ▪ Cough ▪ Shortness of breath or difficulty breathing ▪ Chills ▪ Repeated shaking with chills ▪ Muscle pain ▪ Headache ▪ Sore throat ▪ Loss of taste or smell ▪ Diarrhea ▪ Feeling feverish or a measured temperature greater than or equal to 100.0 degrees Fahrenheit ▪ Known close contact with a person who is lab confirmed to have COVID-19 • Do not allow employees with the new or worsening signs or symptoms listed above to return to work until: <ul style="list-style-type: none"> ○ In the case of an employee who was diagnosed with COVID-19, the individual may return to work when all three of the following criteria are met: at least 3 days (72 hours) have passed since recovery (resolution of fever without the use of fever-reducing medications); and the individual has improvement in respiratory symptoms (e.g., cough, shortness of breath); and at least 7 days have passed since symptoms first appeared; or – |

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| | <ul style="list-style-type: none"> ○ In the case of an employee who has symptoms that could be COVID-19 and does not get evaluated by a medical professional or tested for COVID-19, the individual is assumed to have COVID-19, and the individual may not return to work until the individual has completed the same three-step criteria listed above; or – ○ If the employee has symptoms that could be COVID-19 and wants to return to work before completing the above self-isolation period, the individual must obtain a medical professional’s note clearing the individual for return based on an alternative diagnosis. ● Do not allow an employee with known close contact to a person who is lab-confirmed to have COVID-19 to return to work until the end of the 14 day self-quarantine period from the last date of exposure (with an exception granted for healthcare workers and critical infrastructure workers) |
| Customer Health Checks | <ul style="list-style-type: none"> ● N/A |
| Sanitation | <ul style="list-style-type: none"> ● Train all employees on appropriate cleaning and disinfection, hand hygiene, and respiratory etiquette ● Have employees wash or sanitize their hands upon entering the business ● Regularly and frequently clean and disinfect any regularly touched surfaces, such as doorknobs, tables, and chairs <ul style="list-style-type: none"> ○ Clean and disinfect the area used for dining (table, etc.) after each group of customers depart ● Regularly and frequently clean restrooms, and document the cleanings ● Disinfect any items that come into contact with customers ● Make hand sanitizer, disinfecting wipes, soap and water, or similar disinfectant readily available to employees and customers <ul style="list-style-type: none"> ○ Make a hand sanitizing station available upon entry to the restaurant |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> ● Have employees maintain at least 6 feet separation from other individuals <ul style="list-style-type: none"> ○ If such distancing is not feasible, other measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced ● Parties maintain at least 6 feet distance apart from other parties at all times, including while waiting to be seated in the restaurant |
| Changes to Payment Systems | <ul style="list-style-type: none"> ● Contactless payment is encouraged. Where not available, contact should be minimized |
| Other Operational Guidelines | <ul style="list-style-type: none"> ● Consider having an employee manage and control access to the restaurant, including opening doors to prevent patrons from touching door handles ● Place readily visible signage at the business to remind everyone of best hygiene practices |
| Local Exceptions | <ul style="list-style-type: none"> ● |
| State | Utah |
| Official Orders and Guidance | <ul style="list-style-type: none"> ● Stay at home directive expiration date: 5/1/20 ● Utah Leads Together 2.0 ● Phased Health Guidelines (Orange-Moderate Risk) |
| Dine-In | <ul style="list-style-type: none"> ● Permitted, with restrictions effective 5/1/20 ● Takeout, curbside pickup, or delivery options encouraged |
| Employee PPE | <ul style="list-style-type: none"> ● Staff must wear face coverings at all times |

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| | <ul style="list-style-type: none"> Employers provide personal protection equipment such as face coverings, hair nets, gloves, overalls |
| Employee Health Checks | <ul style="list-style-type: none"> Manager checks each employee for symptoms before every shift with temperatures taken and asks if any member of the employee's household has tested positive for COVID-19 in the past 14 days <ul style="list-style-type: none"> Log must be kept and available for inspection by the local health officer |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> Staff must perform hand hygiene between interactions with each table Cups, lids, napkins and straws must be handed directly to customers by staff Do not place utensils on table until patron is seated Staff avoid touching items that have been placed on the table (menus, plates, utensils, pens, cups, etc.) <ul style="list-style-type: none"> The table will be cleared by a dedicated staff member once all guests have left Dedicated staff member sanitizes the area occupied by customers upon departure including tables, menus, pens, salt and pepper shakers, etc.; consider use of disposable items if necessary Hand sanitizer must be available immediately adjacent to bathrooms Close restaurant for cleaning and disinfecting in the morning, afternoon, and evening. Cleaning and disinfecting includes all tables, chairs, door handles, floors, bathrooms, and any high-touch surfaces Buffet and self-serve restaurants will provide utensils, cups, plates and other service items only from the counter where food is ordered <ul style="list-style-type: none"> None of these items will be accessible to the public Buffet style restaurants will provide servers who will serve the meals from buffet to limit exposure Patrons will not be allowed within 6 feet of the food serving area To-go boxes, pizza boxes, paper cups, and any other paper product that touches food must be treated as food Staff must use gloves when handling ready-to-eat foods (including ice) <ul style="list-style-type: none"> Gloves are not required when handling foods that have yet to be cooked Hosts preferably open doors for customers and guide them to their seats to prevent traffic or congregating |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> Limit tables to groups of 6, preferably members of the same household Must maintain 6 feet between parties at all times. Either move tables or mark off tables not to be used In waiting areas, a 6-foot distance must be maintained between parties, whether indoor or outdoor Maintain signage to remind individuals from separate parties to stand at least 6 feet apart; waiting area has floor markers to indicate proper spacing Stagger workstations so employees are not facing one another and are 6 feet apart |
| Changes to Payment Systems | <ul style="list-style-type: none"> Encourage contactless and non-signature payment; when not possible, card and payment stations must be sanitized after each use Staff must sanitize hands between handling payment options and food/containers |
| Other Operational Guidelines | <ul style="list-style-type: none"> Playgrounds in restaurants remain closed |
| Local Exceptions | <ul style="list-style-type: none"> N/A |

| State | Vermont |
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| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/15/20 • Work Safe Guidance (4/24/20) |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • Employees must wear face coverings over their nose and mouth when in the presence of others |
| Employee Health Checks | <ul style="list-style-type: none"> • To the extent feasible, prior to the commencement of each work shift, pre-screening or survey shall be required to verify each employee has no symptoms of respiratory illness (fever, cough, and/or shortness of breath), including temperature checks |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • Employees must have “easy and frequent access” to soap and water or hand sanitizer during duration of work • handwashing or hand sanitization should be required before entering, and leaving, job sites |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • Employees must observe strict social distancing of 6 feet while on the job |
| Changes to Payment Systems | <ul style="list-style-type: none"> • None specified |
| Other Operational Guidelines | <ul style="list-style-type: none"> • Signs must be posted at all entrances clearly indicating that no one may enter if they have symptoms of respiratory illness |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Virginia |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 6/10/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |

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| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | Washington |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order expiration date: 5/4/20 COVID-19 Recovery Plan |
| Dine-In | <ul style="list-style-type: none"> Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> N/A |
| Employee Health Checks | <ul style="list-style-type: none"> N/A |
| Customer Health Checks | <ul style="list-style-type: none"> N/A |
| Sanitation | <ul style="list-style-type: none"> N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> N/A |
| Local Exceptions | <ul style="list-style-type: none"> N/A |
| State | West Virginia |
| Official Orders and Guidance | <ul style="list-style-type: none"> Stay at home order in effect until rescinded Reopening plan; outdoor dining to resume (with restrictions) in week 2 of plan Restaurant guidance; effective after official executive order to be issued week of 5/4/20 |
| Dine-In | <ul style="list-style-type: none"> Outdoor dining to be permitted, with restrictions Takeout and curbside pick-up encouraged |
| Employee PPE | <ul style="list-style-type: none"> Face coverings: Require all employees to wear cloth face coverings at all times. Such coverings shall be cleaned or replaced daily |
| Employee Health Checks | <ul style="list-style-type: none"> Post signage: Post signage on entrances that no one with a fever or symptoms of COVID-19 is permitted at the facility |
| Customer Health Checks | <ul style="list-style-type: none"> Post signage: Post signage on entrances that no one with a fever or symptoms of COVID-19 is permitted at the facility |

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| <p>Sanitation</p> | <ul style="list-style-type: none"> • Preparation: Thoroughly detail, clean, and sanitize the entire facility and continue to do so regularly, focusing such cleaning and sanitation on high contact areas that would be touched by employees and patrons • Sanitizing between each customer: Between diners, clean and sanitize table condiments, digital ordering devices, check presenters, self-service areas, tabletops, chairs and commonly touched areas <ul style="list-style-type: none"> ○ Discard any single-use items left by the last patron • Back-of-house cleaning: Implement procedures to increase cleaning and sanitizing frequency of surfaces in the back-of-house <ul style="list-style-type: none"> ○ Avoid all food contact surfaces when using disinfectants • Restroom cleaning: Clean and sanitize restrooms regularly, check restrooms based on the frequency of use, and ensure adequate supply of soap and paper towels at all times • Hand sanitizers: Provide hand sanitizer for use by patrons, including contactless hand sanitizing stations when available • Menus: The use of non-touch or disposable paper menus discarded after each patron use is strongly encouraged <ul style="list-style-type: none"> ○ If not feasible, reusable menus should be cleaned and sanitized between use by each patron • Disposable plates and utensils: The use of disposable containers and utensils is strongly encouraged <ul style="list-style-type: none"> ○ If disposable utensils are not available, silverware must be pre-rolled • Trash bins: Where restaurants use disposable containers and utensils, restaurants must place designated trash bins outside where patrons can dispose of all trash at the completion of their meal to minimize contact with wait staff. Bins should be placed in areas that do not create lines for patrons practicing proper social distancing • Beverages: Drinks should be served in cans or bottles. If cans or bottles are not available, disposable cups are strongly encouraged • Install barriers: Where practicable, physical barriers such as partitions or Plexiglass at cash registers or ordering windows should be used |
| <p>Distancing and Occupancy Restrictions</p> | <ul style="list-style-type: none"> • Distance: Update plans for outdoor dining areas, redesigning seating arrangements to ensure at least six (6) feet of separation from seating to seating. Clear paths must be designated to allow diners to enter and exit the outdoor dining area without breaking the six feet social-distancing barriers • Party size: Limit outdoor dining party size at tables to no more than six (6) • Party type: Enforce social distancing of those not residing together while present on such entity's leased or owned property • Waiting areas: Do not allow patrons to congregate in waiting areas. Design a process to ensure patron separation while waiting to be seated outside or pick up their take-away order that can include ground markings, distancing, or waiting in cars • No entry: Patrons are not permitted to enter or exit restaurants except to access restrooms, pick up a take-out order, or to access outdoor seating areas. <ul style="list-style-type: none"> ○ Mark ingress/egress to and from restrooms to establish paths to restrooms and outdoor dining areas to establish paths that mitigate proximity for patrons and staff • Limit contact with outdoor dining guests: Limit contact between workers and patrons by reducing the number of visits wait staff makes to each outdoor table |
| <p>Changes to Payment Systems</p> | <ul style="list-style-type: none"> • Use contactless payment options where possible to reduce person-to-person contact |

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| Other Operational Guidelines | <ul style="list-style-type: none"> • Reservations: Where practical, implement a call-ahead seating model • No buffets: Do not offer self-serve salad bars or buffets in outdoor dining areas • No self-service: No self-service food, drink, condiment or utensil stations are permitted for outdoor dining • ABCA Regulations: To facilitate restaurants offering outdoor dining, in addition to their takeaway and delivery services, the West Virginia Alcohol Beverage Control Administration (“ABCA”) is developing a streamlined process with no fees for a restaurant to temporarily expand their floor space to include new or expanded outdoor dining space. Additional guidance on this process will be issued by the ABCA • Dining only: Limit activity to outdoor dining or pickup of food or beverages to be taken away <ul style="list-style-type: none"> ○ No live music, and all restaurant playgrounds shall remain closed. |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Wisconsin |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home order expiration date: 5/26/20 • Restaurants re-open in Phase 1 of Badger Bounce Back Plan (Phase 1 Date TBD) |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |
| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |
| State | Wyoming |
| Official Orders and Guidance | <ul style="list-style-type: none"> • Stay at home (urged, but not mandated) expiration date: 4/30/20 |
| Dine-In | <ul style="list-style-type: none"> • Restaurants limited to takeout and delivery |
| Employee PPE | <ul style="list-style-type: none"> • N/A |

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| Employee Health Checks | <ul style="list-style-type: none"> • N/A |
| Customer Health Checks | <ul style="list-style-type: none"> • N/A |
| Sanitation | <ul style="list-style-type: none"> • N/A |
| Distancing and Occupancy Restrictions | <ul style="list-style-type: none"> • N/A |
| Changes to Payment Systems | <ul style="list-style-type: none"> • N/A |
| Other Operational Guidelines | <ul style="list-style-type: none"> • N/A |
| Local Exceptions | <ul style="list-style-type: none"> • N/A |

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